

STANDARDS COMMITTEE – 23RD MAY 2007

SUBJECT: COMPLAINTS TO THE OMBUDSMAN

REPORT BY: MONITORING OFFICER

1. The following complaints have been made to the Ombudsman in recent months and have been rejected by him as not accepted for formal investigation for the reasons he has indicated or that he is satisfied with the action taken: -

(a)	Noise Nuisance	(3)
(b)	Planning	(9)
(c)	Council Tax	(2)
(d)	Rent Collection	(2)
(e)	Housing	(4)
(f)	Unauthorised Use of Property	(1)
(g)	Highways	(5)
(h)	Personnel	(1)
(i)	Social Services	(2)

2. The following complaints remain at the enquiry stage or are awaiting determination: -

(a)	Planning/Highways	(1)
(b)	Social Services	(2)
(c)	Tendering Procedure	(1)
(d)	Noise Nuisance	(1)
(e)	Planning	(1)
(f)	Housing	(5)
(g)	Anti-Social Behaviour	(1)
(h)	Highways	(2)

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Consultee: I.G. Medicott, Monitoring Officer

Background Papers:
Correspondence from the Ombudsman